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| **Task 1** | Navigate to specific parts of the e-textbook |
| Success | Yes Only-with-help No |
| Time | 4s |
| Observations | The user used the “>>” icon to go to the next page |
| Errors | Page number does not change when using “>>” icon to go to the next page |
| User comments | Page navigation bar should be down to the bottom |

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| **Task 1-1** | Jump to page 365 |
| Success | Yes Only-with-help No |
| Time | 15s |
| Observations | User directly input the page number in the text field of the navigation bar to jump to page 365. |
| Errors |  |
| User comments | Very easy |

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| **Task 1-2** | Navigate to section 3 of chapter 4 (CREATING AND MANAGING WORK  ACTIVITY NOTES) |
| Success | Yes Only-with-help No |
| Time | 1min 6s |
| Observations | The user at first thought there is no chapter number in context bar, so that impossible to fulfil this task, then her scroll down and found actually there is chapter and section number, but it took her a while to locate the wanted section |
| Errors |  |
| User comments | Search bar is not collapsible, making it hard to locate the wanted section |

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| **Task 2** | Search for some specific contents |
| Success | Yes Only-with-help No |
| Time | 5s |
| Observations | The user quickly found the search tab and successfully did searching. |
| Errors |  |
| User comments | When clicking one of the search results, the searching content is not highlighted, making it difficult to locate where it does appear.  Search bar should be put in the top right of the interface. |
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| **Task 2-1** | Search the word “user experience” |
| Success | Yes Only-with-help No |
| Time | 5s |
| Observations | User has done it quickly. |
| Errors |  |
| User comments | Very easy. |

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| **Task 2-2** | Find out how many times the term “human-computer” appears in this textbook |
| Success | Yes Only-with-help No |
| Time | 50s |
| Observations | The user at first wanted to use “Ctrl+f” to find out how many times the term “human-computer” appears, and her found that it didn’t work. |
| Errors |  |
| User comments | Hard to find the number of result |

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| **Task 3** | Make a note |
| Success | Yes Only-with-help No |
| Time | 8s |
| Observations | The user quickly found the note tab and successfully did searching. |
| Errors |  |
| User comments | It would be better to enable the user to highlight some contents in the book as a note. |

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| **Task 3-1** | Make the note "Verify and refine design" on page 300 |
| Success | Yes Only-with-help No |
| Time | 20s |
| Observations | The user navigated to page 300 first, then make the note with specified content. |
| Errors |  |
| User comments | Easy. |

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| **Task 3-2** | Export the notes you have made as a text file |
| Success | Yes Only-with-help No |
| Time | 25s |
| Observations | It took some time for the user to find the note export button. |
| Errors |  |
| User comments | The export button is too small to find. |

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| **Task 4** | Copy a paragraph to the clipboard |
| Success | Yes Only-with-help No |
| Time | 1min8s |
| Observations | The user tried to select some content, but failed to do it. Then her noticed the copy button and clicked it. However, the system was to slow to load as the copy mode, it really confused her. |
| Errors |  |
| User comments | It is really inconvenient that user cannot directly select some content without choosing copy mode. |

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| **Task 4-1** | Print the “Preface” of the book |
| Success | Yes Only-with-help No |
| Time | 35s |
| Observations | The user quickly found the print button and preface section, then successfully did printing it. |
| Errors |  |
| User comments | Very useful function. |

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| **Task 4-2** | Download the whole e-textbook as pdf file |
| Success | Yes Only-with-help No |
| Time | 16s |
| Observations | The user firstly selected pdf mode, which is actually not relevant to this function. Then her clicked the download tab, and selected to download book as pdf type. |
| Errors |  |
| User comments | Very easy. |

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| **Task 5** | Use additional tools |
| Success | Yes Only-with-help No |
| Time | 28s |
| Observations | In pdf mode, the user tried to change the size of the page by zooming tool but failed. |
| Errors |  |
| User comments | It is strange that zoom in/out does not work in pdf mode. |

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| **Task 5-1** | In pdf mode, have the system to read-aloud the page 365 |
| Success | Yes Only-with-help No |
| Time | 18s |
| Observations | The user did this task quickly and successfully. |
| Errors |  |
| User comments | Easy to find button  Slow to load  Wish to add this function: select one sentence in the book, and let the syste, just read aloud the selected sentence. |

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| **Task 5-2** | Look up for the word “experience” in the dictionary |
| Success | Yes Only-with-help No |
| Time | 5s |
| Observations | The user did this task quickly and successfully. |
| Errors |  |
| User comments | Wish to add this function: select a word in the book, and click the dictionary button, the word is directly being translated. This will save user from typing. |